



October 13, 2008

To: Soprema Authorized Roofing Contractors

Subject: Mailing of Project Warranty Policy Change

Beginning October 20, 2008, Soprema will institute a new policy affecting how warranties are mailed to roofing contractors when being issued at the close of a project. All project warranties issued on or after the above date will be mailed First Class via the United States Postal Service. Authorized roofing contractors may receive their project warranties via UPS, FedEx, or DHL if they provide the Soprema Warranty Department with their account number and specify the level of service they desire, i.e. Overnight, 2nd day air or regular ground service.

We are grateful for the partnership that we have established with each and every one of our customers and will continue to work hard to maintain that relationship and would like to take this opportunity to express our appreciation for your business and continued support.

Sincerely,

SOPREMA INC.

Bob Susinskas

Technical Manager